



Making Your Team Tech-Ready for Quick Recall

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How to climb out of a ditch, should you find yourself in one.

Technology Ingredients for Online Competition

- Conferencing systems for audio and video interaction (Zoom)
- Online competition system (QuizBowl PRO)
- Host device (a PC, for example)
- Host network connection (wired, WiFi, data plan, etc.)
- Player devices (cell phone, tablet, computer)
- Player network connections

All of these ingredients are involved.

The Big Two Ingredients Are...

1. Conferencing system:

- Audio and video
- Sharing your QuizBowl PRO screen with players, coaches, observers

2. Online competition system:

- Setting up teams & matches
- Running matches (host), competing in matches (players)

Ideally, have 2 people involved: 1 running the conference and 1 running QuizBowl PRO & spotting.

Your Device & Network

In the location where you'll be competing:

- Use a PC instead of a tablet or Chromebook.
- Use Chrome as your browser, if you have a choice.
- TEST (your) CONNECTION on the QuizBowl Systems home page.
- Turn off screensavers, power saving features, etc.
- Use a headset, if you can, to improve audio quality.
- Use external speakers or a Bluetooth speaker to play sounds.

Players' Devices & Networks

In the location where they'll be competing:

- Use a cell phone with data plan instead of a PC with WiFi.
- Use Chrome as the browser, if you have a choice.
- TEST (their) CONNECTION on the QuizBowl Systems home page.
- Turn off screensavers, power saving features, etc.
- Extend screen timeout time to many minutes vs. seconds.
- Use a headset or earbuds, if possible, to improve audio quality.

If you should find yourself in a ditch...

- If you hear audio feedback, mute all microphones and turn on one at a time to identify whose device is causing it.
- If a player can't get their device audio to work, have them dial into your conference session.
- If something doesn't look right in QuizBowl PRO, refresh your browser. This goes for players as well.
- If a player can't get connected to QuizBowl PRO, ask them to use a different device* or change networks or just ring-in for them manually.

*** You should have a backup device as well.**

“Take 2 of these, and call me in the morning.”

1. Since you're working with so many technology ingredients and so many players who are probably separate from one another like islands, give yourself extra time. Budget for this.

2. Practice, practice, practice. But make it good practice by always practicing in the same place on the same computer and network. (This goes for players, too.)



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